

Terms of Service — Sotagle

By using Sotagle's services, users agree to the following terms and conditions.

Service Description

Sotagle is an AI Commerce Assistant platform that provides automation, analytics, and tools to support online business management.

Sotagle is not an official affiliate of Shopee, Tokopedia, Meta (WhatsApp), or any other third-party platforms.

User Responsibilities

- Users are responsible for their use of features, configurations, and any content created
- Users must comply with the policies and terms of any connected third-party platforms

Use of AI

AI outputs are provided as assistance and recommendations. Final decisions remain the sole responsibility of the user.

Third-Party Services and Tools

Users acknowledge that Sotagle may use or integrate third-party services and tools to support certain features, including analytics, market research, and AI processing. Data usage remains subject to Sotagle's Privacy Policy.

Limitation of Liability

Sotagle is not responsible for:

- Service disruptions caused by third-party platforms
- Business losses resulting from user decisions
- Delays or errors due to technical limitations

Service Restriction and Termination

We reserve the right to suspend or terminate services in the event of:

- Misuse
- Legal violations
- Violations of these terms

Service Changes

We may update services and policies from time to time. Any changes will be communicated through the official website.

Governing Law

These terms are governed by the laws of the Republic of Indonesia.

Contact

For service-related inquiries, please contact: **support@sotagle.com**